



Flexiti Financial

Flexiti has reimagined point-of-sale (POS) consumer financing to drive sales for retailers in-store and online, and is one of Canada's leading private label credit card issuers. Through our award-winning platform, we deliver a financing experience across any device that is customer-centric, simple and intuitive. Retail partners can easily offer the same fast and paperless financing solution across all locations and sales channels to increase revenue and build loyalty through repeat purchases. Flexiti's joint venture with Globalive Technology demonstrates its commitment to innovation in the payments space through the development of solutions leveraging artificial intelligence and blockchain technology. With high approval rates, innovative products and services, flexible promotional offers and a partnership-first approach, Flexiti is helping people improve their lives through better financing. For more information, visit www.flexiti.com.

Online Implementation Manager

Flexiti Financial is looking for an Online Implementation Manager to join our Information Technology team. This individual will be the key person for consulting with Flexiti merchants to understand their goals, objectives, processes, and requirements.

The Online Implementation Manager will collaborate with the business leads to collect, clarify, and translate functional definitions into documentation. It will also be the link between Flexiti's IT department and the merchants' technology teams in charge of integrating Flexiti solutions.

In addition to project work, the Online Implementation Manager will assist the business with tracking status of deliverables and milestones; supporting the adoption of the program deliverables; monitoring the status of projects transitioning into normal service; coordination of the regular project and program level reporting cycles.

Reporting directly to the CTO, you will have the opportunity to work with the business team defining requirements, functionality and documentation. This is a wonderful opportunity for individuals looking for growth; while becoming an important contributor to an exciting startup.

Responsibilities

- Delivering projects using the appropriate Agile Management methodology and in accordance with the timing of major initiatives and releases;
- Leading the planning process, prioritizing "work needs" against capacity, in consultation with stakeholders;
- Working with the Program Manager and the IT Product Owner to define the roadmap;
- Ensuring all products are built to an appropriate level of quality for the stage (alpha/beta/production);
- Travelling, including but not limited to travelling to provide in-person supervision of critical development and/or implementation cycles, for which the Employee will at all times maintain a valid passport;



- Interact with Merchant Partners in the implementation and launch of Flexiti Products;
- Manage and report on IT related projects; and
- Performing other related duties as assigned.

Qualifications

- Engineering University degree/College diploma and 4+ years progressive work experience.
- Ability to travel 20% of the time.
- Able to communicate with varying stakeholders in different situations (e.g. one-on-one interviews, formal requirements gathering sessions, etc.).
- Demonstrates good writing and documentation skills.
- Someone who likes to roll up their sleeves and get their hands dirty.
- Detailed oriented with good problem-solving and analytical skills.
- Spanish language skills an asset, but not a 'must have'.
- Bonus – Earned experience developing technology products in an award-winning Fintech 'startup'.

The Perks

Below are just a few reasons why people love working here:

- Great and passionate people in a very supportive environment
- Fun offsite outings
- Comprehensive health and dental benefits
- Competitive salary; commensurate with experience